

Energy Review

Feedback template

Company: BDRC – Robert Dodds

How did you find the experience?

Excellent

How long did everything take?

1 hour, 2 at the most

How difficult was the process?

Wasn't difficult at all; it was easy. Before coming over to our current provider we were with a company that is now no longer in existence. Therefore we had to track down some internal cost information. I'd say that the record finding was the toughest part in the whole process.

What results were achieved for you?

A substantial saving for the business of 23.5%. It also saved my time. It is an important area, but unfortunately not an urgent one, so it could possibly have been delayed by more pressing issues. Taking this route the whole package was done for me quickly and easily.

NOTE: Like all businesses in the Holborn business improvement district BDRC pay a 1% levy on their business rates to help support inholborn, with a small amount of time they have been able to achieve over 4 times their investment on this initiative alone.

How do you rank our representative?

The information and analysis he provided was very useful and he did all the work in the background without my having to get involved.

Do you plan on working with us in the future?

Yes

What was good?

The process and the results

What could have been improved?

Awareness – My only hesitation was because I knew nothing about this initiative.

When needed it would be beneficial to have expert advice for other areas of procurement.

23.5%
savings